

APCO International's Annual Conference is the largest gathering of public-safety communications officials and the premier event within this industry. We are excited to announce that the 2018 Conference will be held in Las Vegas, NV. The Call for Speakers invites APCO International members, industry associates, business professionals and educators to submit a proposal to be considered for a one hour presentation within our Professional Development Program.

The 2018 Professional Development Tracks are listed below. Within each section you will find suggested topics for proposals; however, other topics will be considered.

### **Frontline Telecommunicator**

These sessions will focus on subjects that are relevant to Frontline Telecommunicator including procedures related to answering 9-1-1 calls, dispatching public safety units; and physical/emotional health and wellness.

*Topics may include: Aggravated Callers, Health & Wellness Awareness, EMD Stories of Implementation/Success, Active Shooter Incidents, Stress Management, Interaction with co-workers and ProChrt*

### **Leadership Development**

The sessions within this track will focus on developing leadership skills that every successful person needs to possess, both operationally and technically. Participants will learn the tools and techniques to enhance their personal performance and become a great leader.

*Topics may include: Managing Different Personality Types in the Workplace; Communication Styles and; RPL Program*

### **Communications Center Management**

Sessions will enable managers to create a powerful impact on their employees and their agency by focusing on issues directly related to operating a communications center and mentoring.

*Topics may include: Employee Wellness Programs; Current Legal Issues Facing PSAPs; Legal/Ethical Issues Surrounding Caller Data; and Outside Vendor Partnerships*

### **Emergency Preparedness, Response & Situational Awareness**

The sessions within this track are designed to address the operational planning needed to prepare communication centers and first responders for an unexpected and expanding emergency event.

Discussions include operational responses to major events.

*Topics may include: Planning for Major Events such as Mass Casualty Shootings and; Fires..*

### **NG9-1-1 and Emerging Technologies**

The sessions in this track will cover how next generation, broadband and other new technologies that will impact 9-1-1 operations and emergency response.

*Topics may include: FirstNet; Smartphone Apps; Text to 9-1-1; NG9-1-1; Broadband, Managing Video & Imagery and; Geospatial Technology*

**Industry Products and Tools**

Sessions in this track will showcase vendor demonstrations on their latest product or tool and how it is applicable to the APCO membership.

**\*New Track- Cybersecurity for Public Safety Communications**

Cybersecurity is an existing and rapidly evolving threat to PSAPs and public-safety communications networks. This track will cover multiple aspects of cybersecurity, such as training and cyber “etiquette,” available resources, and tips for preparing for, preventing, mitigating, and recovering from cyber threats and attacks.

**\*Radio and Wireless Communications Technologies** *(Formerly Radio Technologies, LMR & Spectrum Management)*

This track is dedicated to current and future trends in land mobile radio, wireless, and broadband networks and devices, as well as spectrum management and licensing issues. **Topics Include:** *Interoperability and Collaboration; Project 25 or Other Technologies; System Management and Infrastructure; Spectrum Management; Regulatory and Policy Discussions.*

**\*Cutting Edge Developments** *(Formerly Cutting Edge and Hot Topics)*

Cultivated by APCO staff, these sessions will cover the most relevant and impactful developments in public safety communications including perspectives from senior policy-makers from the federal government and leaders in our rapidly evolving industry.

**Speaker Benefits**

As a Professional Development Session Main Presenter or Co-Presenter, you'll receive one complimentary full conference registration which includes the following:

- Entrance into all Professional Development Tracks Sunday through Wednesday
- Entrance into the Exhibit Hall Monday and Tuesday
- (2) \$10 lunch credits redeemable at the convention center food outlets in the exhibit hall on Monday and Tuesday only
- (1) Attendee Bag Ticket
- (1) Attendee Gift Ticket

Your speaker registration does not include entrance to the Connect and Celebrate Dinner. Tickets can be purchased online at [www.apco2018.org](http://www.apco2018.org).

APCO International is pleased to provide you with the above benefits; however, we are unable to offer compensation or cover any travel/hotel expenses for presenters.

### **Submission Requirements**

Please be prepared to include with your entry:

1. Contact information and a brief biography of the speaker
2. An overview of speaking/training experience (*Include past APCO events, year and topic*)
3. At least two professional speaking references
4. Title of abstract and length of presentation time (*Must be one hour including any Q&A*)
5. Selection of Professional Development Track most applicable to session topic
6. Suggested presentation format (*classroom style, panel, roundtable, etc.*)
7. A brief description of the presentation (100 words or less), as well as, a detailed description of the presentation for grading purposes
8. Three learning objectives attendees will gain from the session
9. List all co-presenters (*if applicable*), including name, title, and email (*A maximum of 4*)

All submissions must be submitted electronically via the online submission process. After submitting your proposal, a confirmation email will be sent to you providing you with a login and password to enter the Speaker Service Center in order to make any necessary changes to your submission before the deadline. If you do not receive an email confirmation, your proposal was not properly submitted or left incomplete. If you have any questions, please contact APCO International **before** the deadline of **Monday, December 18, 2017**.

### **Evaluation Criteria**

Proposed program topics will be evaluated based on the quality, timeliness, relevance, practicality and focus of the topic. Historical data from surveys and evaluations of previous events will be used to analyze potential attendee interest in the topics proposed, as well as the speaker's ability to provide a high-quality experience. Submissions that focus on selling a product or service will be disqualified from consideration.

The amount of time provided for each session is 1 hour, including time for Q&A. Please keep this in mind as you prepare your submission.

Deadline for all proposal submissions is Monday, December 18, 2017.

Speakers will be notified of acceptance by April 2018 prior to Flash Day, April 2.